



Future-proofing adult rehabilitation services: be the change you want to see

Date: Sunday 3 May

Time commitment: 9:30am – 4:30pm

CPD Points: 5 points (Category 2), 1 point (Category 3)

Overview:

New technologies, service delivery models and consumer expectations are transforming the hearing sector. Such developments challenge the traditional role of an audiologist as we currently know it. These changes can be viewed as threat or an opportunity...

- Are you ready to challenge the status quo?
- Are you ready to move beyond the problem?
- Are you ready to respectfully collaborate to find solutions?

Audiology Australia is running a mini hack part of the AudA 2020 Conference that will provide participants with the opportunity to “learn through doing”.

Participants will work in groups to develop solutions to common audiological challenges that could help inform, inspire and share the future of adult rehabilitation. Clinicians, researchers, innovators and policy makers will work collaboratively in groups to come up with solution designs for problems facing both audiologists and their clients, and then present these to a panel of judges, with the chance to win prizes at the end of the day.

This is a collaborative, fast paced, solution-focused day to deliver real solutions that can be implemented for our profession.

By participating in the mini hack, you will gain knowledge and understanding of:

- Key concepts underpinning innovation development and solution resourcing within the organisation
- Business case development around designed solutions and the tools to articulate a business case
- How to project manage innovative solution development and the roles of agile teams
- How to present or pitch an innovative solution to potential project sponsors and customers

In the lead up to the mini hack

Once you're registered with the Audiology Australia mini hack, you will be asked to identify your top three issues in specific problem themes around issues such as:

- Balancing a financially sustainable clinical practice and providing the best clinical care - How can we ensure the business model remains financially viable and ethically sound?
- Staying Relevant – How do we maintain our identity as an audiologist and work collaboratively with other health professionals?
- Embracing new technologies and service delivery models – How do we embrace new service delivery models and incorporate emerging technologies to better service our clients.

We will collate the results of the survey and then prepare and distribute a “hack-pack” which will identify the top problem statements arising from the survey and will include resources and details of the mini hack itself.

At the mini hack

On the day of the mini hack, participants will be provided with expert mentoring, tools for solution development, as well as business case and pitch development training.

At the end of the day, groups will present their designed solutions to a panel of judges. Judges will select the best pitch of the day and group members will share in a team prize. An additional People's Choice prize will also be awarded.

This is a limited ticket event, so if you want to be part of Audiology Australia's first ever mini hack, get in quickly, and register to help Futureproof Adult Rehabilitation Services.

Structure of the mini hack – Sunday 3 May

TIMING	ACTIVITY	DESCRIPTION	TOOLS
9:30 - 9:40	Scene setting	Introduction and overview of the problem themes	
9:40 - 9:50	Builder or storyteller	Team forming around roles	
9:50 - 10:20	Ideation, User Journeys	Developing ideas and setting the scope of a solution with user journey maps.	Design thinking exercise; user journey maps
10:20 - 10:30	Business Case overview	Detailing the scope of the one-page business canvas to articulate the opportunity of solving a problem.	Shared value canvas
10:30 - 10:40	Build canvas with team	Working in groups, the canvas is developed, and made ready for round robin	
10:40 - 11:15	Build canvas with team	Working in groups, the canvas is developed, and made ready for round robin	
11:15 - 11:45	Round robin (10 mins per station)	One team member stays with the canvas and pitches to roving groups who provide feedback and recommendations on resourcing problems, and alternative likely manifestations of solutions	

11:45 - 12:00	Integrate feedback to canvas	Teams reconvene to communicate and integrate changes to business canvas.	
12:00 - 12:30	LUNCH - REFLECT ON THE IDEAS		
12:30 - 1:30	Creative development of solutions	Teams divide and conquer to develop a minimum presentable version of their solution.	
1:30 - 2:30	Pitch development & rehearsing	Teams develop a pitch deck with problem, business case and solution outline.	Universal pitch deck
2:30 - 4:00	Pitches	Teams pitch their solution designs, based on the work developed throughout (5 mins per pitch, 5 mins feedback)	
4:00 - 4:15	Judging	Feedback from judges, awards for best pitch.	
4:15 - 4:30	Close	What happens next?	

[Click here to register for the Mini Hack](#)